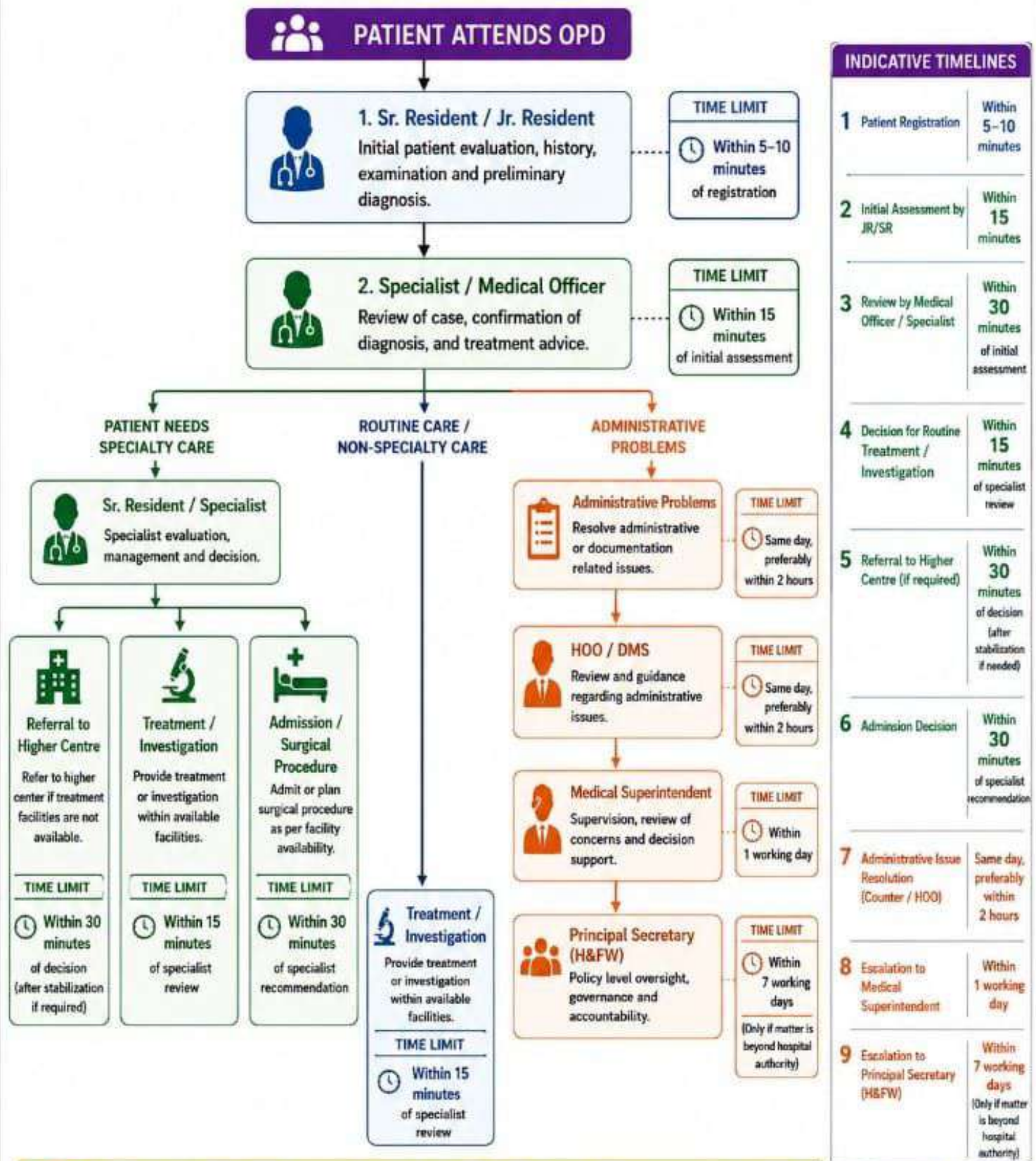


MANUAL – 3**Flow Chart of Attendance of Patient in OPD**

(Decision-Making Process including Channels of Supervision & Accountability)

**NOTE:** All efforts shall be made to complete patient evaluation and treatment decisions within the above timelines.In emergency or life-threatening conditions, treatment shall be provided **IMMEDIATELY WITHOUT DELAY.**

Timelines may vary depending on patient load, clinical urgency, and availability of specialists.

These timelines are in line with the principles of the Citizens' Charter and proactive disclosure under Section 4 of the RTI Act.



OPD – Out Patient Department



All actions are under channels of supervision & accountability



Patient care, transparency and accountability ensured